

AMENDED IN ASSEMBLY JANUARY 17, 2008

AMENDED IN ASSEMBLY JANUARY 7, 2008

CALIFORNIA LEGISLATURE—2007–08 REGULAR SESSION

## ASSEMBLY BILL

**No. 866**

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**Introduced by Assembly Member Davis**

February 22, 2007

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An act to add Section 399.5 to the Military and Veterans Code, relating to ~~the National Guard~~ *military benefits*.

### LEGISLATIVE COUNSEL'S DIGEST

AB 866, as amended, Davis. ~~National Guard: priority customer service: Department of Motor Vehicles. Military benefits: priority customer service: Department of Motor Vehicles.~~

Existing law provides certain protection and benefits for members of the *Armed Forces of the United States*, the California National Guard, and ~~members of~~ the reserve component of the Armed Forces of the United States.

This bill would require the Department of Motor Vehicles to provide priority customer service, as defined, to qualified members of ~~the California National Guard and to qualified members of the reserve component of the Armed Forces of the United States~~ specified military branches, as defined.

Vote: majority. Appropriation: no. Fiscal committee: yes.  
State-mandated local program: no.

*The people of the State of California do enact as follows:*

SECTION 1. Section 399.5 is added to the Military and Veterans Code, to read:

399.5. (a) The Department of Motor Vehicles shall provide qualified members with priority customer service.

(b) For the purposes of this section:

~~(1) "Qualified member" means any person who satisfies all of the following:~~

~~(A) Is a member of either of the following:~~

~~(i) The California National Guard.~~

~~(ii) A reserve component of the Armed Forces of the United States.~~

~~(B) Has a valid military identification card.~~

~~(C) Has been ordered to active duty.~~

~~(D) Upon the request of the Department of Motor Vehicles, provides verification that he or she has been ordered to active duty.~~

*(1) "Qualified member" means any person who satisfies all of the following:*

*(A) Is a member of any of the following:*

*(i) The Armed Forces of the United States.*

*(ii) The California National Guard.*

*(iii) A reserve component of the Armed Forces of the United States.*

*(B) Has a valid military identification card.*

*(C) The member satisfies either of the following requirements:*

*(i) Has received an order to report to active duty.*

*(ii) If already on active duty, has received deployment orders to a location outside of California.*

*(D) Upon the request of the Department of Motor Vehicles' office, provides verification of either of the following:*

*(i) That he or she has received an order to report to active duty.*

*(ii) If already on active duty, that he or she has received deployment orders to a location outside of California.*

*(E) If the qualified member would like to receive priority customer service at a Department of Motor Vehicles' office, the qualified member shall, prior to his or her arrival at that office, contact the Department of Motor Vehicles' office where he or she would like to receive priority customer service and inform that*

1 *office of the nature of the customer service for which he or she*  
2 *would like to receive priority customer service.*

3 (2) “Priority customer service” means all of the following:

4 (A) First priority in receiving counter assistance or obtaining  
5 other services at any Department of Motor Vehicles’ office.

6 (B) First priority in scheduling appointments with the  
7 Department of Motor Vehicles.

8 (C) Prioritization of every application or document filed or  
9 submitted to the Department of Motor Vehicles.

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